The Acceptable Use Policy sets out the content standards that apply when you upload content to our site, make contact with other users on our site, link to our site, or interact with our site in any other way.

We recommend that you print a copy of these terms and conditions for future reference.

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We operate the website www.solelyweb.com. We are Solelyweb Limited, a company
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registered office at 144 Higham Road, Haringey, N17 6NS. Our contact email address is info@solelyweb.com .

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2.1 The Terms are subject to the General Terms and Conditions which are available to view
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these Terms, Acceptable Use Policy are attached and made integral part of the General
Terms and Conditions. Where a conflict, discrepancy or confusion arises between these
General Terms and Conditions and the Acceptable Use Policy, the Acceptable Use Policy shall prevail.
2.2 6 m ˙ i g] b [˙ Î c i f Ï ˙ g] h Y ˙ c f ˙ Î c i f Ï ˙ g Y f j] WY g ž ˙ Î m c i Ï ˙ W c b Z] f
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2.3 Î W e Ï amend these terms from time to time. Every time Î y o u Ï wish to use Î o u r Ï site,
please check these terms to ensure Î y o u Ï understand the terms that apply at that time.

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You may use Î o u r Ï site and Î o u r Ï services only for lawful purposes. Î Y o u Ï may not use Î c i f Ï ˙
site or Î o u r Ï services:

- ‹ In any way that breaches any applicable local, national or international law or regulation.
- ‹ In any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect.
- ‹ For the purpose of harming or attempting to harm minors in any way.
- ‹ To send any form of bulk e-mails irrespective of receipt opt-in.
- ‹ To gain unauthorised access to third party accounts.
- ‹ To transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam).
- ‹ To knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software, hardware or network.
- ‹ To carry out email or news bombing.
- ‹ To cause or carry out network disruptions and/or other hostile activities or attacks e.g. DoS and DDoS.
- ‹ To carry out any form of phishing.
- ‹ To forge any TCP-IP packet header or any part of the header information in an email.
- ‹ To run IRC robots or IRC sessions.
- ‹ To interfere with the service to any user, host or network including, without limitation, mail bombing, flooding, deliberate attempts to overload a system and broadcast attacks.
- ‹ To use an internet account or computer without the owner's authorisation, including, but not limited to Internet scanning (tricking other people into releasing their passwords), password robbery, security hole scanning, and port scanning

- ‹ To monitor data or traffic on any network or system without the authorisation of the owner of the system or network.
- ‹ To employ programs that consumes excessive CPU time or storage space. We reserve the right to terminate CPU intensive process.

You also agree:

- ‹ Not to access without authority, interfere with, damage or disrupt:
  - o any part of our site or our services;
  - o any equipment or network on which our site is stored;
  - o any software used in the provision of our site;
  - o any equipment or network or software owned or used by any third party;
- ‹ Not abusively register domain names including but not limited to:
  - o Registering of domain names intended to harras or offend
  - o Registration of intentionally deceptive domains for phishing or other abusive purposes, for example:
    - ▪ Substituting lookalike characters, such as "o" (letter O) and "O" (zero).
    - ▪ Inserting, deleting or reordering characters.
    - ▪ Adding prefixes and suffixes, such as "update", "login" and "secure".
  - o Registration of domain names that infringe on registered trademarks

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Login names and passwords must be kept secret and not be communicated to any third party. Solelyweb must be notified immediately if they are compromised. If a customer forgets their username will need to contact support to have it changed. If a customer forgets or loses their password, they will need to contact support to have it changed or use the Î Z c f [c h ˙ d U g g k to fstXartVtheh p process" of changing password.

5 ` ` ˙ h f U Z Z] W ˙ g Y b h ˙ Z f c a ˙ Wi g h c a Y f Ñ g ˙ g Y f jis Yftherefore the V g] h Y ˙] g Wi g h c a Y f Ñ g ˙ f Y g d c b g] V] ` ] h m ˙ h c ˙ Yfkeeg ˙ and Yup-to-dateh with` all ˙ g c Z h k U f Y relevant security patches. In particular, server software running on public-facing ports, such as mail servers, CRM systems and blogging software must not be remotely exploitable.

If Solelyweb Z] b X ˙ a U `] W] c i g ˙ h f U Z Z] W ˙ Y a U b U h Solelyweb Dfhaveaan U ˙ Wi g h c a Y obligation to our other customers and peering networks, to take urgent measures to block that traffic. In many cases, this can be achieved by selective port blocking, but in other cases, this will involve disconnecting and suspending the account until the issue has been resolved. Solelyweb understand that in many cases a customer may not be responsible for or aware of the problem, and therefore Solelyweb will work with the customer to resolve the issue as efficiently as possible to restore normal service.

Proxy servers and services are not permitted on Solelyweb Ñ g ˙ b Y h k c f _ ˙ i b X Y f ˙ U b m ˙ circumstances.

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Customers may not use Solelyweb services to send unsolicited commercial email (UCE, also _ b c k b ˙ U g ˙ BSolelywab NÑwill" block the mail services of any customer found to be sending such mail. This applies to all emails sent by or on behalf of the Customer directly and to any emails and/or SMS text messages sent as part of the Email Marketing Services.

Opt-in mailing lists are allowed, where it can be proved that subscribers did opt and that a suitable opt-out mechanism is available. Customers must ensure that the use and maintenance of any such lists are carried out in accordance with the Data Protection Act 1998.

It is the responsibility of the Wigh c a to ensure that emails are regularly checked and removed from Solelyweb Ñ ˙ D C D ' ˙ ˙ Solely web strongly advise against the use of the POP3 option to keep mail on the server. If a POP3 mailbox contains an excessive amount of mail, Solelyweb reserve the right to remove older mails from the mailbox to reduce its size. All emails stored on Solelyweb Ñ g ˙ g Y f j Y f g ˙ k] h \ ˙ U ˙ X Y ` Y h Solelyweb at any U m ˙ V Y ˙ d i f h ] a Y " ˙ 5 b m ˙ Y a U ] ` g ˙ \ Y ` X ˙ ] b ˙ Ð g d le deleted by Solelyweb when such c ` X Y f g ˙ email is over 30 days old.

Customers must access emails within 30 days of receipt failing which the mailbox may be considered abandoned and Solelyweb reserves the right to delete such mailboxes.

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By uploading to the services, the customer will be deemed to have accepted and agreed to Solelyweb Ñ g ˙ ; Y b Y f U and Conditions ˙ Y h a g

The customer will be responsible for the content of their website, including obtaining the legal permission for any works they include and ensuring that the contents of these pages do not violate UK law. Solelyweb reserve the right, without notice or explanation to remove material which does not comply with the Acceptable Use Policy or our General Terms and Conditions, such as material of an adult nature or pirated software.

Solelyweb reserve the right to suspend any or all of the service at any time, without prior notice, explanation, or recompense.

Customers will be held solely responsible by Solelyweb for any defamatory, confidential, secret or other proprietary material made available via their website. Solelyweb reserve the right to suspend any sites containing such material. Customers must be careful when using peer to peer networking software to ensure that they do not download or transfer material which they do not have the right to download or transfer.

You may not use our services in any way that would disrupt, impair, or interfere with our g Y f j Y f g ˙ c f ˙ k] h \ ˙ c h \ Y f ˙ Wi g h c a Y f g Ñ ˙ i g Y ˙ U b X ˙ Y b ^ c m a Y b h ˙ c Z limited to section 3, Prohibited Uses / Irresponsible Usage rules.

Should your use of our services result in an overly high load on our servers, at our sole discretion, we may suspend your account until the cause of any such overload is determined and resolved, or we may terminate your account if we believe that the issue cannot be g U h] g Z U Wh c f] ` m ˙ f Y g c ` j Y X " ˙ 5 V i g Y ˙ c Z ˙ U b ˙ Î i b ` ] a ] h Y X Ï ˙ g Y f j Y I h Y b h ˙ h \ U h ˙ ] h ˙ X Y h f ] a Y b h U ` ` m ˙ U Z Z Y Wh g ˙ c h \ Y f ˙ Wi g h c a Y f g Ñ manner, such abuse is to be assessed and decided upon Solelyweb Ñ g ˙ g c ` Y ˙ X] g Wf Y h] c b " ask customers who intend to use high volumes of data to first discuss their requirements with our Support Team.

Login names and passwords must be kept secret and not communicated to any third party, except for agencies, such g ˙ K Y V X U [Y ˙ X Y g] [b Y f g ž ˙ k c f _] b [˙ c b ˙ h \ Y ˙ Wi g Solelyweb must be notified immediately if they are compromised. For example, if someone k Y f Y ˙ h c ˙ [U] b ˙ U WWY g g ˙ h c ˙ U ˙ Wi g h c a Y f Ñ g ˙ U WWc i b h ˙ d U g g k c f X ž h \ Y ˙ Wi g h c a Y f te . Ñ g ˙ k Y V g]

The customer has sole responsibility for ensuring that any data is suitably backed up. Solelyweb will accept no responsibility whatsoever for loss of data or information resulting from the use services that do not include any backup plan.

On closing an account, the relevant data on this Web space will be deleted.

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When we consider that a breach of this acceptable use policy has occurred, we may take such action as we deem appropriate.

Failure to comply with this acceptable use policy constitutes a material breach of the terms of use upon which you are permitted to use our site, and may result in our taking all or any of the following actions:

- ‹ Immediate, temporary or permanent withdrawal of your right to use our site.
- ‹ Immediate, temporary or permanent removal of any Contribution uploaded by you to our site.
- ‹ Issue of a warning to you.
- ‹ Legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach.
- ‹ Further legal action against you.
- ‹ Disclosure of such information to law enforcement authorities as we reasonably feel is necessary or as required by law.

We exclude our liability for all action we may take in response to breaches of this Acceptable Use Policy. The actions we may take are not limited to those described above, and we may take any other action we reasonably deem appropriate.

8. WHICH COUNTRY'S LAWS APPLY TO ANY DISPUTES?

If you are a consumer, please note that the terms of this policy, its subject matter and its formation are governed by UK law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.

If you are a business, the terms of this policy, its subject matter and its formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.